

FIG. 1

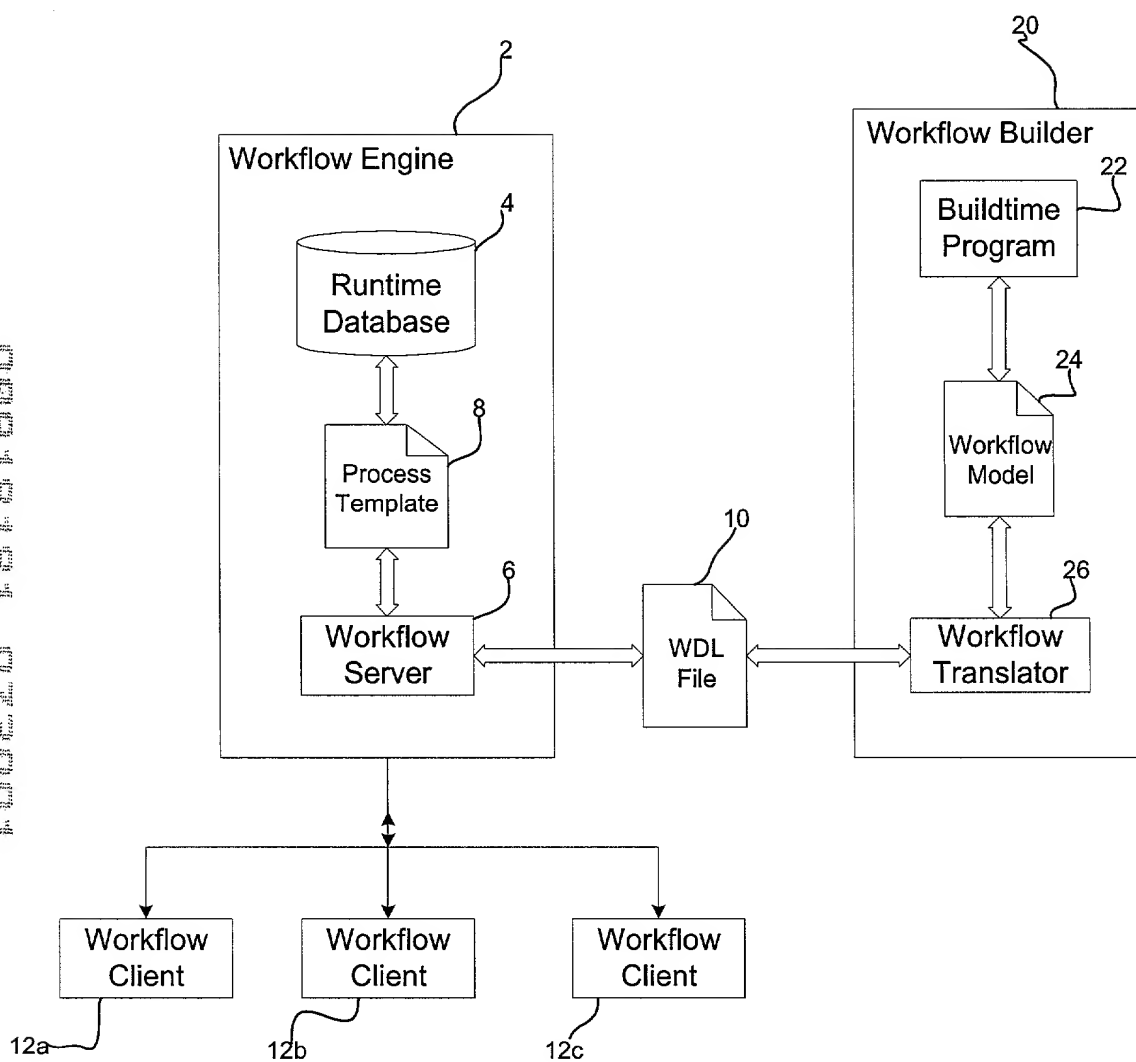


FIG. 2

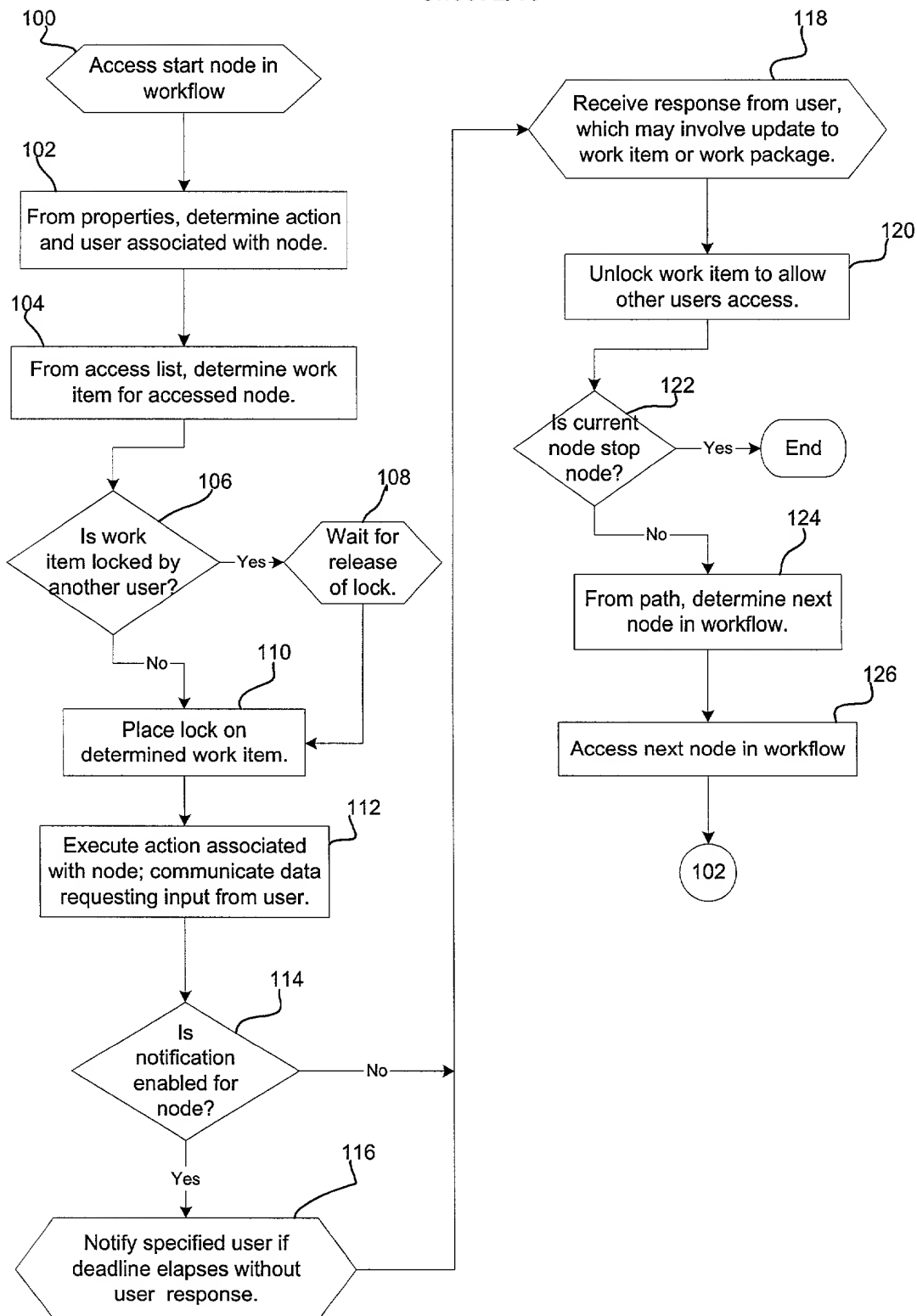


FIG. 3

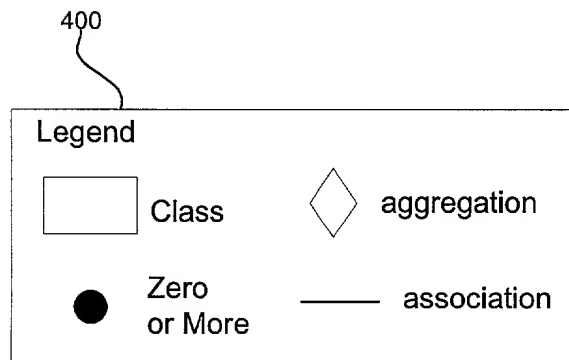
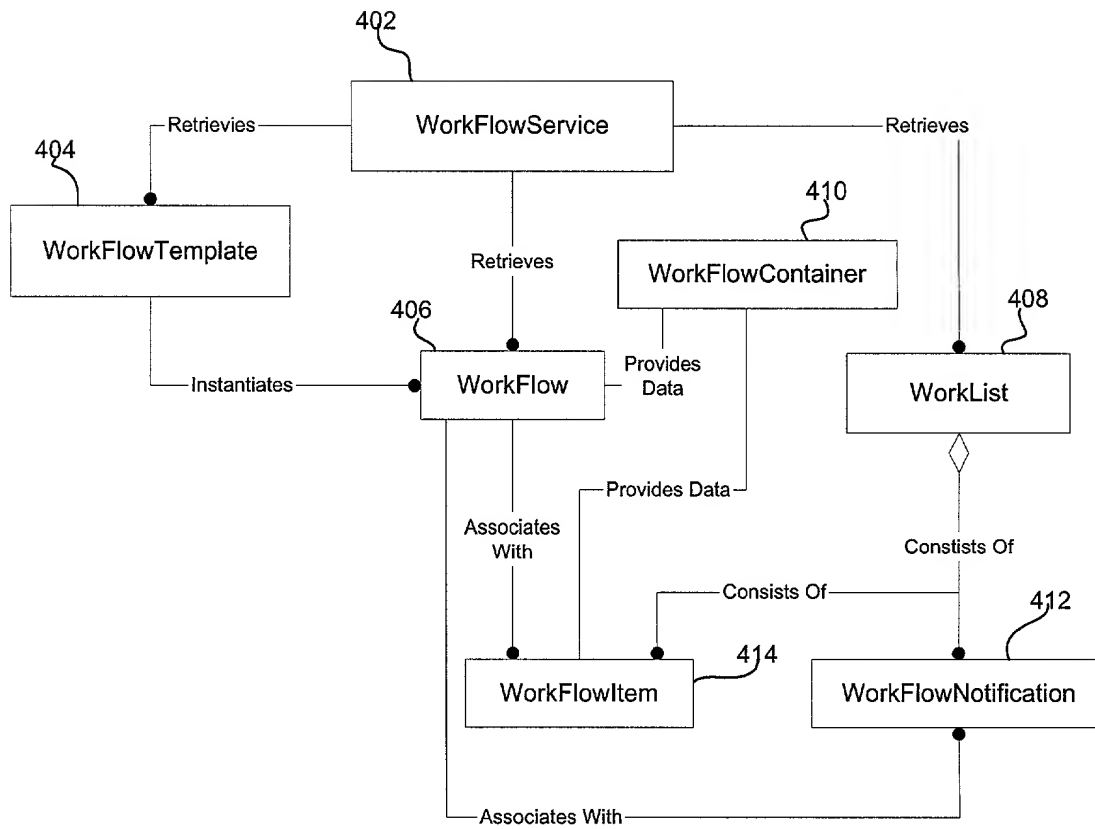
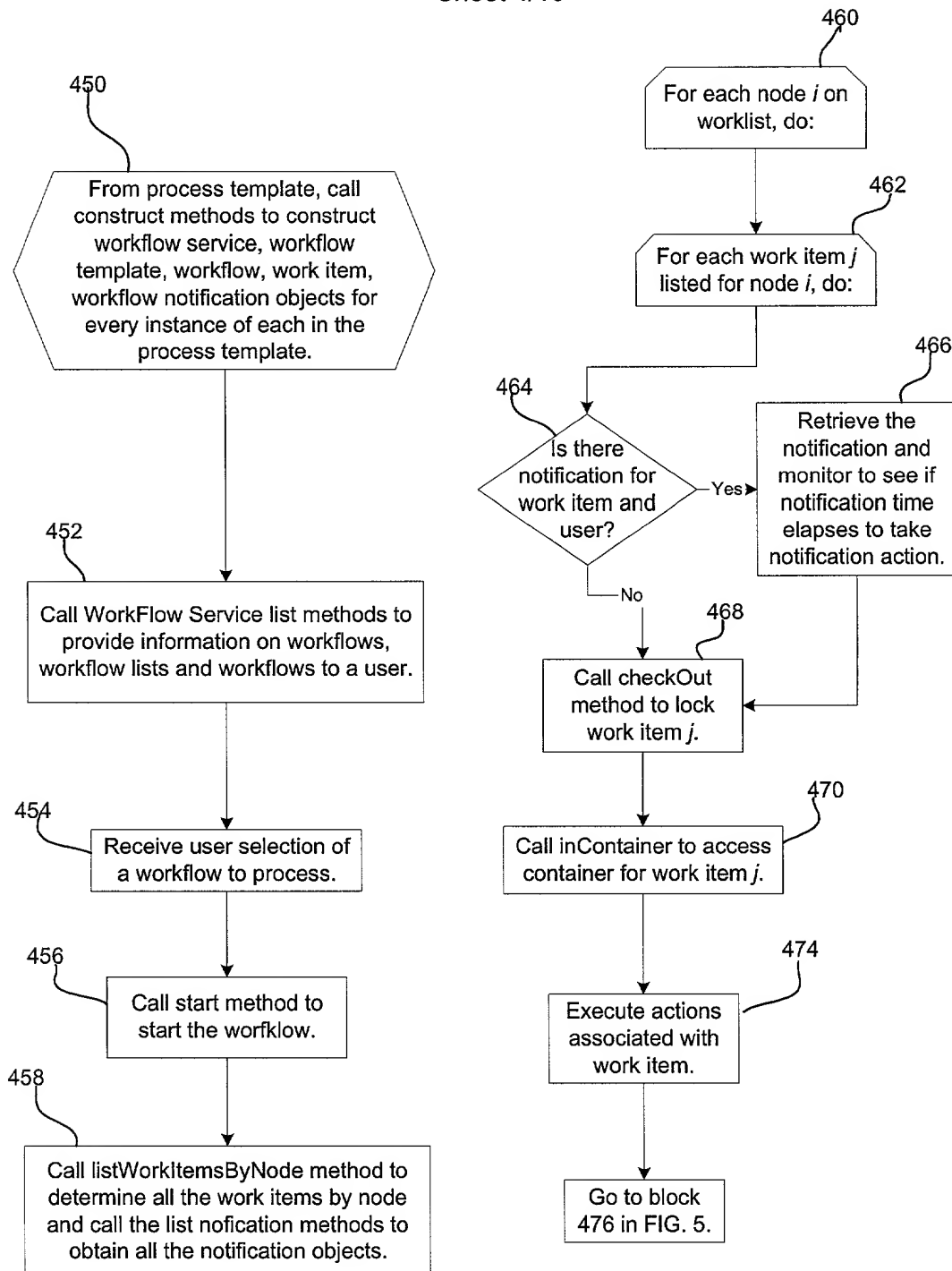


FIG. 4



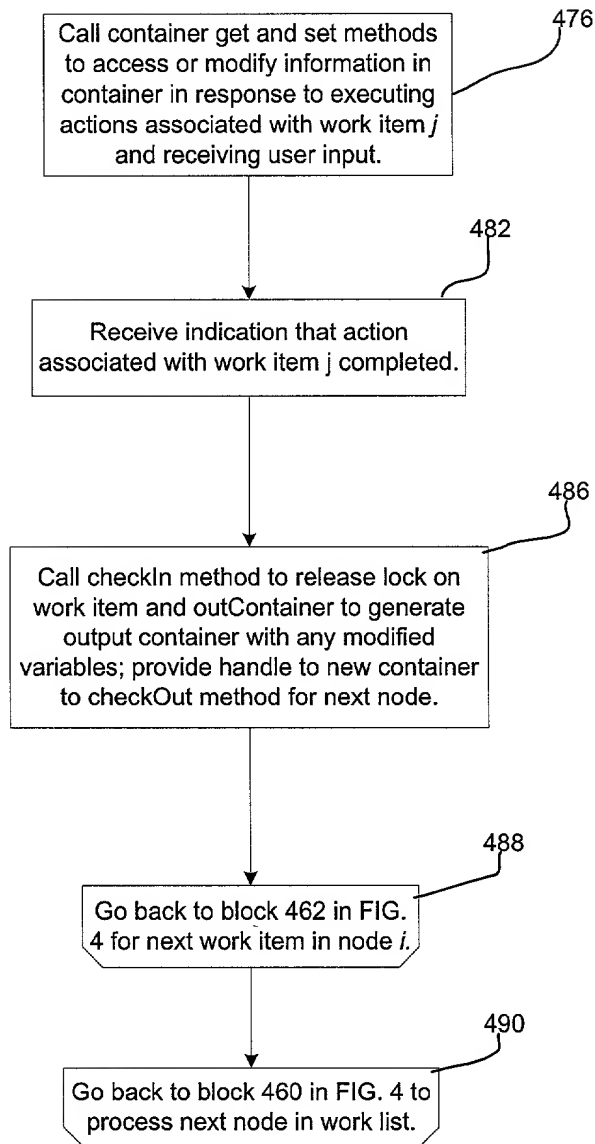


FIG. 6

500

502	User Defined Priority	Rating	504
	0	1	
	1-50	2	
	51-100	3	
	>100	4	

FIG. 7

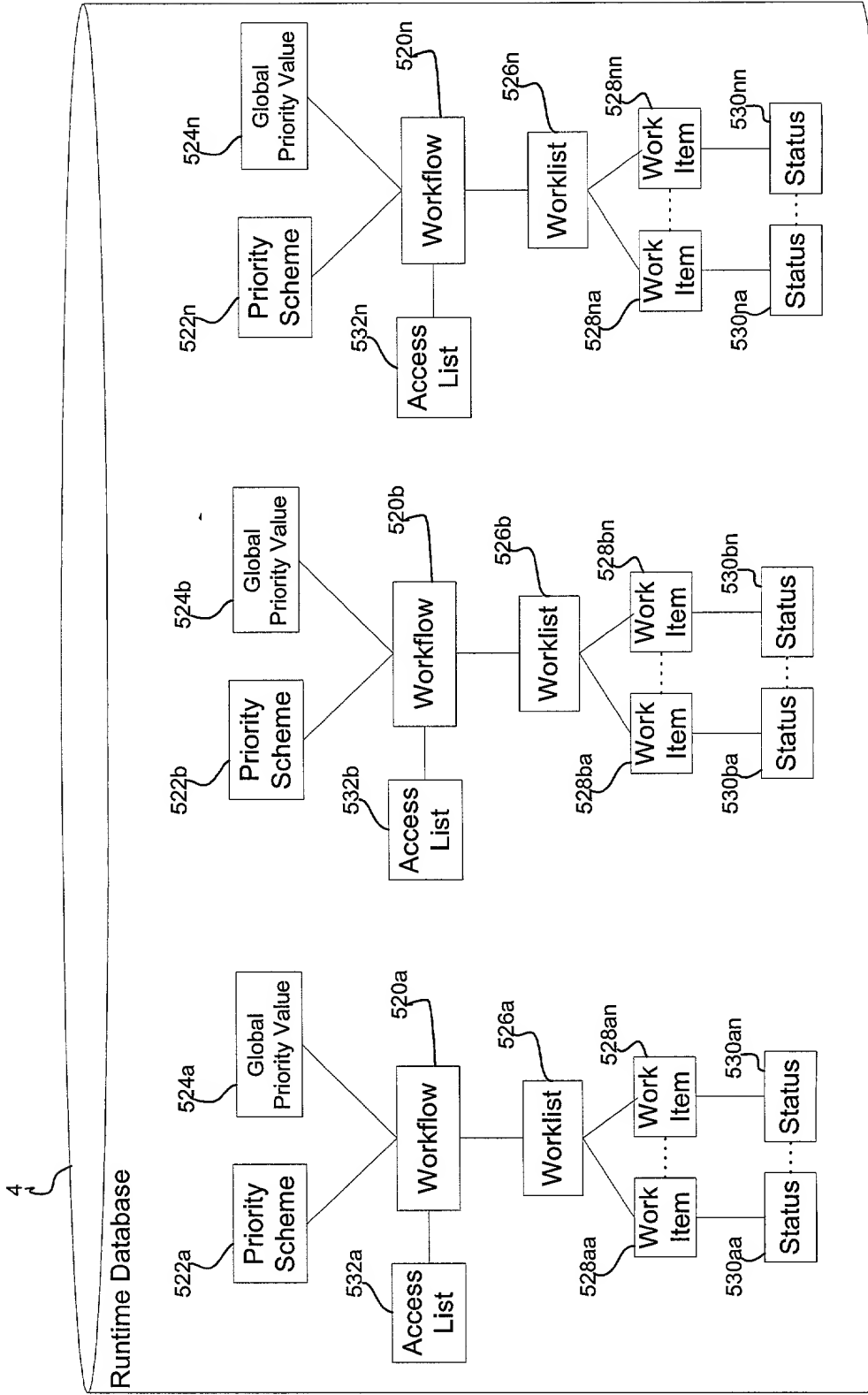


FIG. 8a

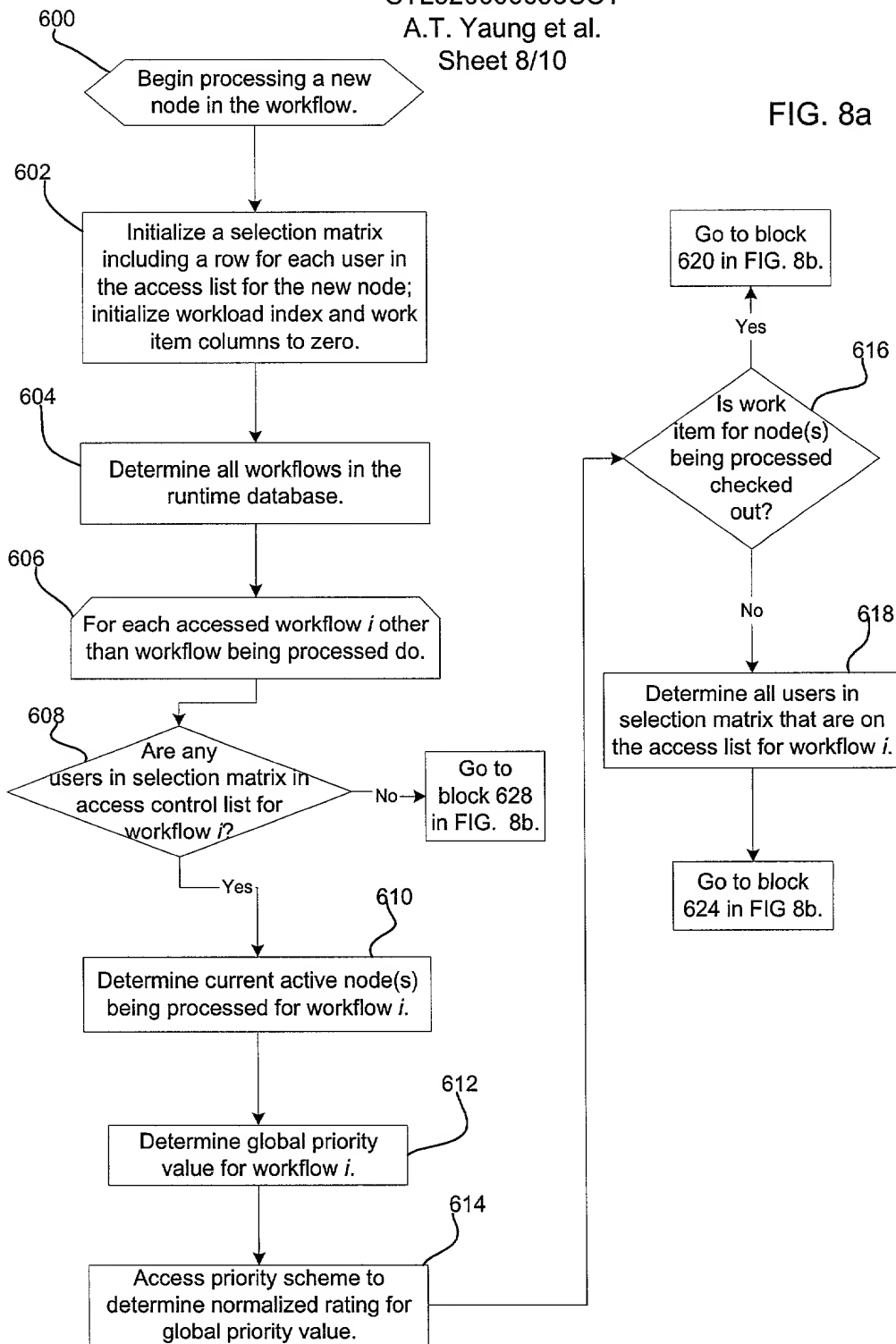


FIG. 8b

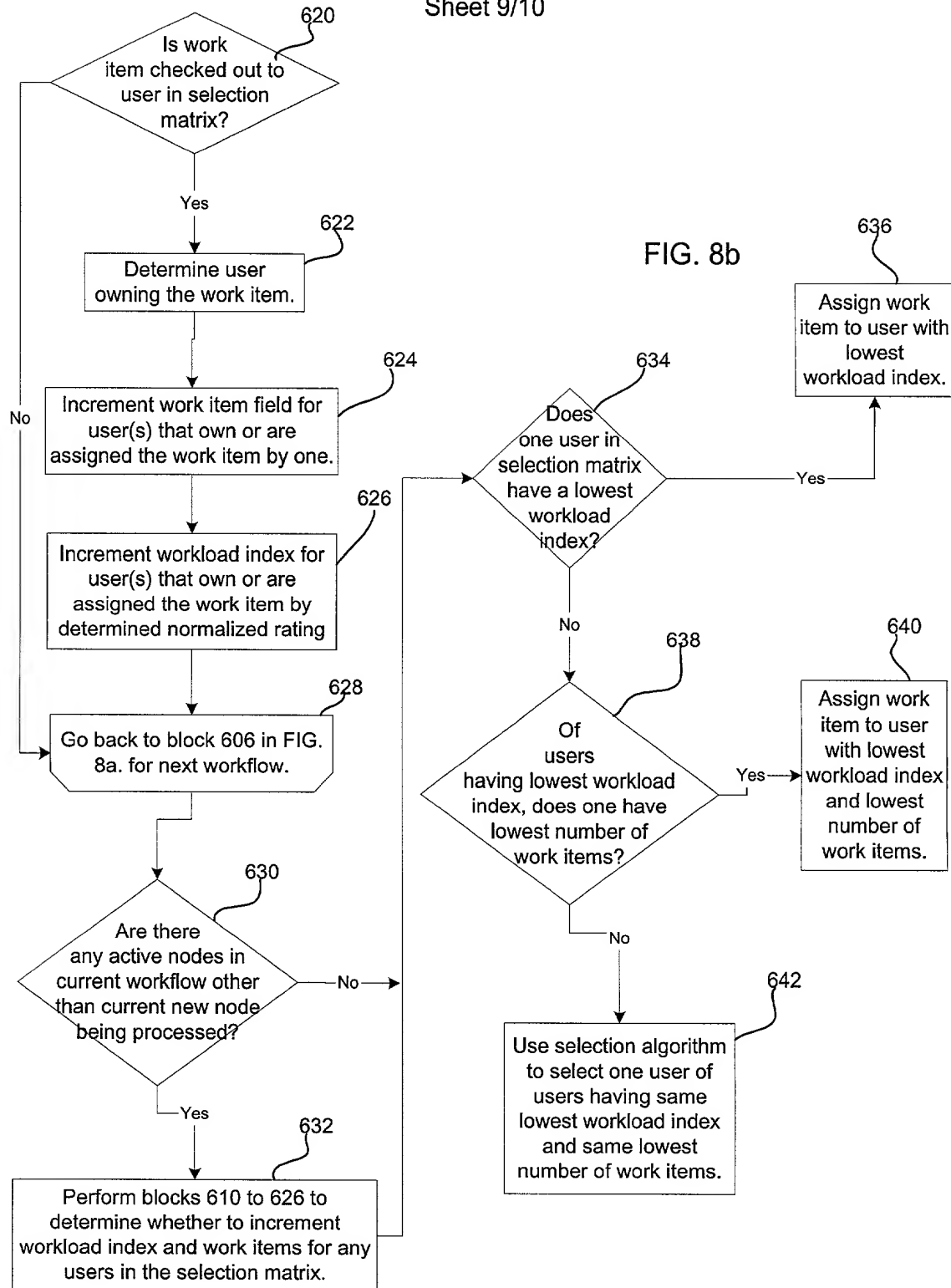


FIG. 9

670

672

674

User	Workload Index	Number of Work Items
U1	11	4
U2	4	2
U3	8	3

Selection Matrix